



Our Ref: DJA|MK|NMO|324

8<sup>th</sup> December 2015

Dear Parents / Carers

### New School Communication System

As a parent of a child currently attending Rednock School, you will recognise the school has placed a high emphasis on developing its online communication tools in order to keep you informed about your son | daughter. Until the summer of 2015 the school was using the FROG Virtual Learning Environment to communicate with parents.

Following research of all the software on offer and piloting a new communication system with a group of parents, the school has now switched to Connect Ed as a means of communication between school and home. Connect Ed will be used to communicate messages to parents / carers via SMS messaging and emails.

The new communication numbers that the school will be now be using are as follows:

- Absence Alert Text Number: **07924 813504** (This is the virtual mobile number from which an absence alert SMS text message will be sent to alert parents to a child's absence from school. Parents who reply to absence alerts by text will send their texts to this number);
- Absence Hotline Number: **0844 9842701** (This is the number for parents to call to access the automated Connect Ed absence hotline – please note this number is charged at local / national rate);
- Group Messaging Text Number: **07624 813503** (This is the virtual mobile number from which group SMS text messages will be sent to parents).

A Mobile App is also be available for parents to download – details of the App can be found attached to this letter. The App will allow parents / carers to:

- View their child's attendance, behaviour and timetable;
- See the school calendar and key dates;
- Link to the school's payment system (ParentPay) and the school's Parents Evening Online Booking system;
- Allow free instant messaging between the school and parents.

As email will be used as a means of communication with parents, we ask that you confirm your email address on the slip below and return to school or confirm the details as requested on the slip via email to [admin@rednockschool.org.uk](mailto:admin@rednockschool.org.uk).

We believe Connect Ed will be a useful and valued means of communication between school and home and hope that parents / carers will appreciate its benefits.

Yours sincerely

Mr D Alexander (Head Teacher)

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**Connect Ed Communication System – Please return slip to Mrs Morrissey, Governance Manager, Main Office**

I am happy to be contacted by email:    Yes    |    No    (Please circle)

My email address is: \_\_\_\_\_

My full name is: \_\_\_\_\_

Please give details of all children in school for whom you have parental responsibility:

Parent of: \_\_\_\_\_

Head Teacher - David Alexander BA (Hons); MSc