



**Northumberland,
Tyne and Wear**
NHS Foundation Trust

Community Team Learning Disability
Benton House
136 Sandyford Road
Newcastle upon Tyne
NE2 1QE
tel 0191 210 6868
fax 0191 210 6879

Regarding Wheelchairs and Specialist Buggies

Dear Parent/Carer

If your child has a wheelchair or buggy provided by Newcastle Wheelchair service you can arrange for repairs and maintenance free of charge with Ross-care on the telephone number below:

Ross-Care on 0191 415 5151 (7 days a week)

You will need to give your child's name, address and the school they attend and Ross-Care will arrange to come out and fix the problem within 3 working days. They are contactable 7 days a week and also have an on call service at weekends for emergencies only.

Please do not send your child to school on school transport in their wheelchair/buggy if it is broken as this is not safe.

If you are concerned that your child has outgrown their wheelchair/buggy or they are no longer supported well, please contact the physiotherapist in school on:

Hadrian School 0191 282 5016

Sir Charles Parson School 0191 295 2282

The physiotherapist can make a referral to wheelchair Services (DSC) at the Freeman Hospital for assessment. You will have to wait for an appointment to be sent to you in the post. You can contact the DSC to chase up the appointment on 0191 223 1184.

Yours sincerely

Paediatric Physiotherapy Team