



Self-Catering at Thurston

Fire Alarms

- If the alarm sounds please make your way to the Fire Assembly Point (outside the Main Entrance). The system automatically calls the Fire Brigade. Please familiarise yourselves with the Fire Exits.

Smoke/Heat Detectors

- All rooms at Thurston are fitted with very sensitive sensors. Please be very careful with the toaster and also deodorant or any other aerosol sprays. The detectors cannot tell the difference between smoke and deodorant spray - and the Fire Brigade do not appreciate false alarms.

Smoking

- Thurston operates a **NO SMOKING** policy in all of the buildings, this includes the use of E Cigarettes. Please use the smokers' picnic bench near the ramp and tidy up after yourselves. Do not smoke in the porch as you will set off the fire alarm.

Central Heating

- The central heating is set on a timer system and therefore cannot be turned on and off. However, each individual radiator can be turned up or down as required.

Alcohol

- Please use the recycling bins for bottles and cans etc. We would appreciate if alcohol was consumed in the Barn – spillages are easier to clean up there.

Indoor shoes

- We like to keep Thurston clean and tidy and ask you to change into clean shoes/slippers when coming onto the carpeted areas. A shoe rack is provided at the Main Entrance cloakroom.

Locking Up at Night

- For your security we suggest locking the main entrance cloakroom door. This is easily opened if needed in an emergency. Please also ensure the Barn is locked.

WiFi

- Access is via BT OpenZone

Mobile Phones:

- There is limited mobile phone reception at the centre which is typical in rural areas of the Lake District.

Neighbours

- There is a family living in the house at the top of the drive. Please keep noise to a minimum late in the evening.
- Please remember to shut the gates into the fields as there are sheep grazing in our fields and we do not want them to escape.
Thank you for your cooperation in these matters.

Fires

- No camp fires or fire pits are allowed anywhere on Thurstons grounds.

Recycling:

- We ask that visitors make use of the ample recycling bins we have at the centre. Just outside the kitchen door are bins for Plastic and Tins. Across the yard are the General Waste bins. At the front of the building in the car park is a large Paper and Cardboard bin.

Day of Departure

- Please follow the checklist on the Day of Departure sheet and leave the house in the condition in which it was handed to you.
- Breakages - If there are any breakages please fill in the Breakages form.
- Feedback - We appreciate your feedback as we are always keen to improve our facilities. A feedback form is provided for you to complete.
- Remember to lock up and post the keys through the letterbox in the envelope provided.

We hope you enjoy your stay.